GTS GALLANT THERAPY SERVICES

CoronaVirus Update 3/26/2020

Dear GTS Community,

I hope everyone is staying healthy and doing well during this trying time. Our team continues to work hard to adjust to the daily changes and challenges the COVID Virus situation presents. As you know, one of the biggest challenges is how quickly things are changing week to week during this unprecedented time. We assure you our team is working tirelessly to adjust quickly to provide the best and safest services possible.

A few of the upcoming changes:

- Occupational Therapy We will not be having any office visits the week of 3/30/20 and will be doing *TELETHERAPY* only. We will reassess next week and identify children that need "in-person" visits and will be developing a plan to serve them.
- **Speech Therapy** We are thrilled to be offering Speech Therapy services again, beginning next week, 3/30/20. For these visits, we will be doing *TELETHERAPY* only. Our scheduling team and therapists have been reaching out to schedule, but if you have not heard from us, please give us a call at 623-3900.
- Section 28 We continue to offer sessions when possible using the highest level of safeguards, however, GTS is proud to announce that we have begun offering *TELEHEALTH* services for Section 28 participants and have had some amazing results thus far. This is allowing for our BHP staff to connect with the children they support, provide social/emotional support, prompt/cue about self-care activities, assist in developing a schedule/routine, prevent isolation, etc...
- **Community Supports** We continue to offer limited Community Supports; however, these are based in the office. GTS has created extra space to allow for social distancing and many participants have their own "office", while many of our staff are working from home when possible. Please know we have taken significant precautions, exceeding CDC guidelines. For example, we have decreased the number of staff, deep clean every night, do not allow individuals displaying any symptoms to attend, clean all items after use, hand wash/hand sanitize repeatedly, etc... In addition, we have begun utilizing *TELEHEALTH* for Community Supports. This has been a great addition, as individuals who have

GTS | GALLANT THERAPY SERVICES

been sheltering in place have been able to interact with their peers. For example, yesterday we had a "virtual lunch social hour" at our Lewiston program.

GTS is working diligently to create options for all individuals through the use of technology and other resources to provide education and needed services. We truly appreciate your patience and flexibility, as we problem solve through these new challenges. GTS is here to provide support and assist with any needs you may have!

Thank you and be well!

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